



COMPASS MEDICAID TRANSPORTATION

COLUMBIA, MO

Mon-Friday:

7:30 am – 3:30 pm

To Schedule a Ride:



Call to request a ride:
573-968-8790, or transfer calls
to extension 31737



E-mail to request a ride:
[medicaidtransportcomo@
compasshn.org](mailto:medicaidtransportcomo@compasshn.org)

**Translation Services are
Available**



Compass Health[®]
Network



PAYMENT FOR SERVICE

- Eligible patients must have active MO HealthNet coverage
- Provides free rides for eligible MO HealthNet participants

RIDE REQUIREMENTS

- Rides must be requested by phone or email 3 days prior to routine appointments
- This service is for ambulatory patients only: we are unable to transport wheelchairs
- Patients must be able to step up into our transport vehicle
- No transportation can be provided for patients using oxygen
- Transport to an Emergency Room is not covered - call 911 for this type of help
- No transportation can be provided to a pharmacy
- Riders must provide age-appropriate car seats for any children riding
- Additional children can ride with adult supervision and a covered adult/child with car seats
- Only rides requested within Columbia city limits will be approved
- Only medical appointment transportation is covered
- Transportation to other medical office appointments by Compass referral can be covered

INFORMATION NEEDED TO SCHEDULE A RIDE

- Name, date of birth, address, phone number and MO HealthNet ID number
- Name, address and phone number of where you are going
- Date and time of the appointment
- Type of covered service: doctor, dentist, therapy, etc.
- If someone is riding with you please provide this information when making a ride request
- Participants under the age of 18 must have a parent/guardian with them