

TELEHEALTH TECHNOLOGY

Virtual communication, through Doxyme platform, allows you and your therapist to be in different places and still see each other face to face. This provides you an opportunity to go to a clinic close to you or attend therapy appointments from your own home. Through virtual therapy, you can receive assistance in meeting wellness goals, gain insight into treatment & improve overall health without having to drive hundreds of miles or taking hours out of your day. *Check your local office for availability.

Connect through Doxyme

Similar to Face Time or Skype, you and your therapist will talk over a secure, user-friendly, virtual platform, called Doxyme. Schedule Telehealth appointments through your therapist, centralized scheduling, or the local office. A Doxyme link will be sent via email or text. At the date/time of your appointment, click the link to connect directly to your therapist.

TESTIMONIALS

"It's convenient. You don't have to go in the office being around a bunch of people."

"Without Telehealth I wouldn't have a therapist. Best thing that's ever happened. Very comfortable feeling to be in your space to have your therapy. I'm extremely grateful for it."

AT HOME TELEHEALTH SERVICES

Some appointments may be conducted virtually from your personal device. Such visits will need to be attended in the same manner as in-office visits. For example:

- You will be expected to be in a private setting, free of distractions.
- You must be fully clothed.
- The appointment will be immediately terminated if you are in a moving vehicle.

In order to determine eligibility for virtual appointments, the following criteria must be met:

- Approved financial eligibility
- Internet must be capable of conducting an video appt with audio
- Deemed clinically appropriate

Compass Health Network uses technology to provide increased access to our team of experienced therapists.

Our hotline number:
1-888-237-4567



844.853.8937
compasshealthnetwork.org



VIRTUAL
THERAPY
SERVICES

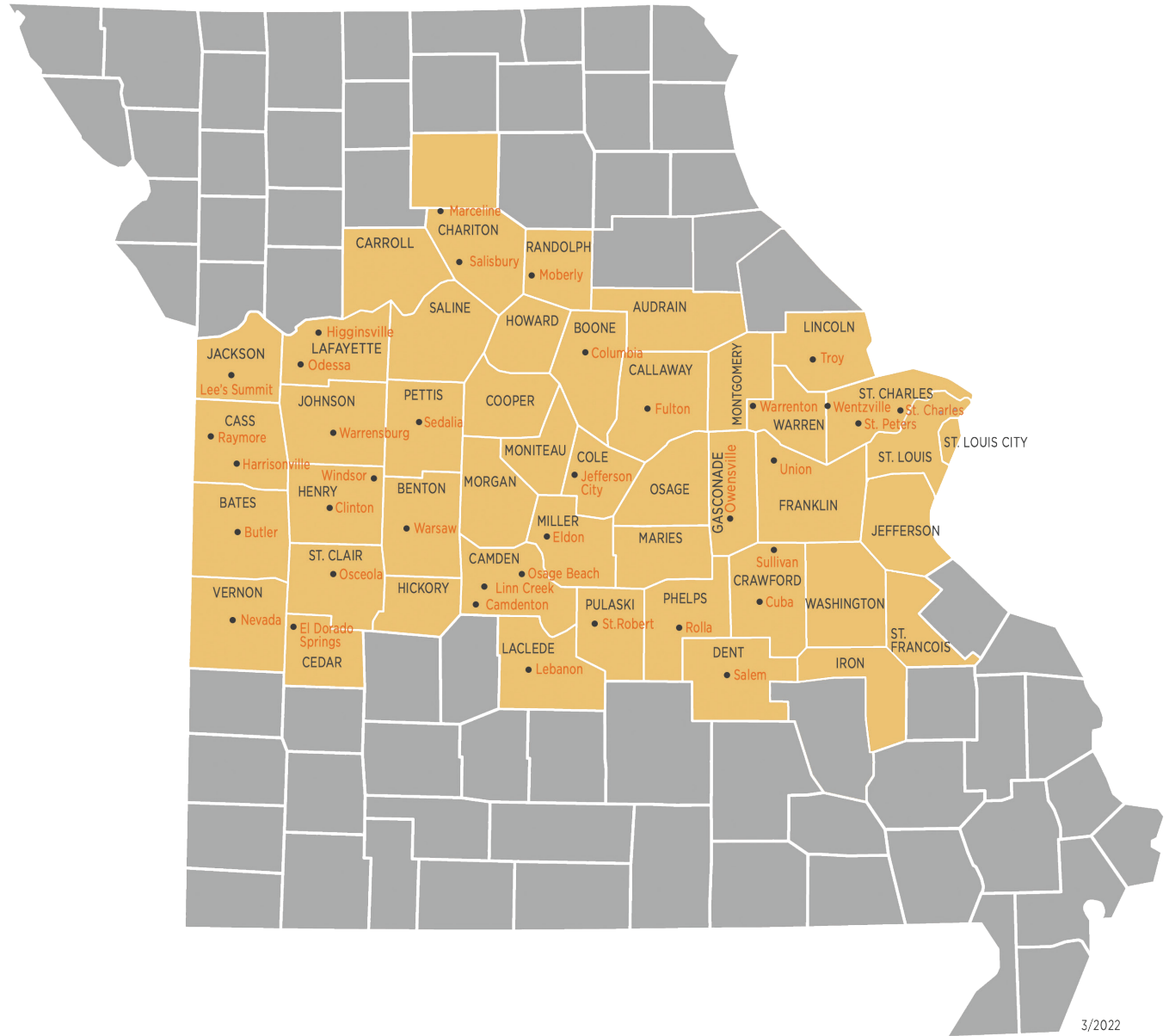


Keeping your appointments with the therapist is important; however, we realize that on occasion, it is necessary to cancel. In that case, we require you to provide notice of cancellation at least 24-hours in advance. Please respect others who also need services as well as our therapists' time.

Compass health Network is an approved provider for many health plans, including Medicaid, Medicare and TriCare. With your consent, we will bill your insurance company. During your visit, you will be:

- Expected to pay your insurance co-pay before the services are provided.
- Provide us with all necessary information to bill your insurance. PLEASE BE SURE TO HAVE YOUR INSURANCE ID CARD WITH YOU.
- Inform us of any changes that occur with your insurance or status with Medicaid or Medicare.

Financial assistance is available for individuals unable to pay for services and is based on specific financial qualifications. If you need assistance, please let our Customer Relations Specialist know, and they will assist with the process. Future services may be denied for lack of payment or delinquent balances so it is important to keep your account current.



Telehealth services are available at any Compass Health Network location. For more information please visit compasshealthnetwork.org or call 844-853-8937.

