



Purpose: to provide one contact for each hospital to improve ease for coordinating care for individuals who come to the ED or admitted to inpatient for psychiatric needs. Although there is no 'wrong door,' streamlining the contact will reduce confusion, improve post discharge engagement, and reduce recidivism. The HALs will be able to schedule appointments, assist with connecting to their assigned treatment team members, complete Open Access (if needed) and link to appropriate resources.

Appropriate for:

- Prospective and existing clients
- Any age or payer
- Unsure who the treatment team members are and would like to coordinate treatment/discharge
- Whether the individual comes in ER vs. admitted to inpatient or discharged
- Assisting in scheduling appointments post discharge

Contact info:

Email:
hospitaldischarge@compasshn.org

Fax:
660-207-7231

Questions: please contact the Director of Hospital Diversion, Nicole McWilliams, PLPC at 636-328-9786, with any questions.



Hospital Access Liaison (HAL)